



Volunteer Case Study

Natalya Mizgulina

How long have you been a volunteer?

I volunteered at the Quilt Museum and Gallery for two years.

Why did you decide to volunteer at the Quilt Museum and Gallery?

I decided to volunteer at the Quilt Museum because I am passionate about textiles. I am originally from Russia so being a volunteer enabled me to develop my language ability, try new skills and to get involved in the local community.

Describe your role at the Quilt Museum.

I worked as a Gallery Steward. In this role I enjoyed greeting visitors, answering their questions and providing the visitor with an engaging learning experience. I also assisted with Exhibition Changeovers.

What new skills have you gained from being a volunteer?

I developed skills for my CV such as good customer service. I improved my English language ability. I took part in group projects such as sewing a quilt for charity that gave me an enormous sense of personal achievement.

Would you recommend volunteering with us?

Definitely. I think new volunteers will find that it offers them a truly unique experience.

I gained significant personal development, confidence and made new friendships. Being a volunteer allowed me to communicate with lots of people which improved my English and has helped me to get a job.